



## **FACT SHEET**

**Website:** [cloudwellhealth.com](http://cloudwellhealth.com)

**Email:** [info@cloudwellhealth.com](mailto:info@cloudwellhealth.com)

**Phone:** 808 207-9355

**Established:** 2019 in Honolulu, Hawaii

**Mission:** Through the use of telemedicine increase patient access to safe, affordable, quality medical care across the Hawaiian Islands.

**About:** CloudWell Health is Hawaii's first and only all virtual medical practice. Founded by physicians, Dr. Neel Chauhan, MD and Dr. Cedric Strong, MD, CloudWell allows patients to skip the waiting room and connect with a Hawaii board-certified doctor within 60 minutes of booking an appointment.

More than 80% of all ER and urgent care visits can be treated through a video or phone visit. CloudWell Health provides everyday care, urgent care, prescription refills and mental health therapy.

**Insurance:** CloudWell accepts all major insurance including HMSA, HMAA, UHA, Medicare and Medicaid. View the full list of providers: [Insurance](#)

**\$0 Copay fees for all sessions**, including mental health therapy.

**Direct Pay:** Non-insured patients pay \$59.99 per phone session and \$119.99 per video session

**Appointments:** To make an appointment go to *cloudwellhealth.com* or call 808 207-9355, patients are seen within 60 minutes of booking an appointment.

**Assistance:** Clinical coordinators are available to provide patients with step-by-step guidance, from making an appointment to help with video and phone set up.

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